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Q1	Regarding the integrations of workflow and archiving system; what are those system, how are integrated with Oracle software, and are they compatible with Database 19c and WebLogic 12c?
A1	Workflow systemهو نظام لتتبع المعاملات والملفات داخل وزاره الصحة (نظام صادر ووارد) Archiving systemنظام ارشفه الوثائق وهو نظام منفصل (As database and system) ولكن مرتبط مع نظام ال workflow من خلالWeb services بخصوص نظام ال workflow مرتبط مع نظام شؤون الموظفين منDatabase link All system (HR system and Workflow system and archiving system) Oracle Database Yes Computable with WebLogic
Q2	Regarding the two years' support, does it include development support or only support of the environment? If it includes development, how will it be sized?
A2	We need for development support For the following reasons: Request change Create forms Create reports Create table on database Integrated between systems by api technology Solve problems and errors Knowledge transfer for moh employees